



Head of Health Emergency Programs

Pierre Boulet-Desbureau

Profile

Based on 26 years of international professional experience activated in 50 countries, mainly in armed conflict settings, mass displacement of populations, major outbreaks/pandemics, food crisis and other natural disasters, I have developed areas of expertise in **designing, conducting and evaluating health emergency programs** in complex operating environments.

My expertise is regularly solicited by various organizations (private companies, multilateral and non-governmental aid agencies, donors, academic institutes) to consolidate preparedness and response plans, in addition to **enhance managerial competencies** in health emergencies, including through coaching/mentoring sessions delivered at all operating level (strategic, tactical, operational).

Key Expertise

DESIGNING, CONDUCTING & IMPROVING HEALTH EMERGENCIES IN COMPLEX OPERATING ENVIRONMENTS

- Emergency Programs**
 - Emergency care, war surgery, mass influx of wounded patients
 - Search & rescue operations, assistance to displaced pop. and migrants
 - Mass vaccination campaigns, feeding / treatment centres
- Post Emergency Programs**
 - Primary healthcare, reproductive health, MHPSS services
 - WASH, Infection Prevention & Control (IPC) activities
 - Localisation, medical capacity building & hospital cash transfer programs
- Critical Operations**
 - Negotiating access, respect & protection of healthcare services
 - Opening, relocating, closing emergency healthcare programs
 - Organising security/medical evacuations for health workers & patients

SUPPORTING HEALTH EMERGENCIES PROGRAMS

- Finance & Administration**
 - Building/defending multi-departmental budget (max €140 Mo)
 - Large-size premises management, including moving plans (16 000 m²)
 - Setting multi-year financial investment plan and economic models
- Human Resources**
 - Defining medical/non-medical staffing strategies (max 80 FTE)
 - Negotiating with unions/staff representatives (salary, safety, well-being)
 - Setting up learning & development strategies via academic partnerships
- Logistics & Supply Chain**
 - Designing/managing cost-effective pharma supply chains (max €40 Mo TO)
 - Fleet optimization, incl. ambulance services & air operations (1 600 vehicles)
 - Advanced tracking systems for cross-border/cross-line medical distribution

RISK & PERFORMANCE STRATEGIC PILOTING

- Performance Management**
 - Market Assessment - Feasibility Studies - Business Continuity Plans
 - Continuous improvement – Managing After Action Reviews (AAR)
 - Real-time/Post health emergency evaluations – Lesson learnt
- Risk Management**
 - Adapting emergency health program to context/risk analyses
 - Risk measurement and mitigation for staff/patients, incl. adverse events
 - Setting compliance mechanisms (frauds, medical ethics and safeguarding)
- Crisis Management**
 - Leading crisis management teams in hostage, killing & detention situations
 - Release negotiations under multiple constraints
 - Post critical incident intervention & designing staff recovery plans

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Education

MASTER, INTERNATIONAL AID PROJECT MANAGEMENT-VAE
Bioforce Institute, Lyon – France
2012

BTEC HIGHER NATIONAL DIPLOMA - MARKETING
ESICAD, Montpellier – France
1991

Key Competencies

Adaptation to volatile contexts



Large-size Team Leadership



Learning & improvement capacity



Decision-making in uncertainty



Negotiation under constraints



Operating Sector

Humanitarian-Health sector



Education – Learning sector



Event industry



International Institutions



Main Achievements

OPERATIONAL OUTCOME

- Designing the outbreak strategic and political response for the Health Ministry *Brussels-2022*
- Developing one of the largest underground medical network *Syria-2013/2016*
- Launching independent search & rescue operations at sea *Mediterranean see-2014*
- Negotiating/opening new healthcare programmes *Ivory Coast + Iraq-2003, CAR-2006, Gaza 2009*
- Providing emergency care in siege situation *Monrovia- 2003*
- Release and recovery of hostages *Iraq-2003, Somalia-2009, Syria-2014*

SUPPORT OUTCOME

- Setting up an E2E medical supply chain Division *Brussels-2010/2011*
- Launching an open-source based ERP for supply and finance *Brussel -2009-2010*
- Founding R&D/Learning platforms *Brussels-2008, Abidjan-2018, Amman-2021*
- Designing an operating model for supply centre networks *Brussels-2009, Geneva- 2003*
- Setting up regional pharma supply centres *Nairobi-2009, Abidjan-2018, Douala-2020*

Professional Experience

From 2022	Head of Crisis Cell – Covid + Ukrainian Refugee in Brussels	MoH – Brussels Reg
2020/2021	Head of Humanitarian Learning Centre for the MENA region	Bioforce – Amman
2017/2020	Head of Logistics Centre for Western & central Africa	ICRC - Abidjan
2013/2016	Head of Health Emergency Programs for the MENA region	MSF - Brussels
2011/2012	Consultant in emergency medical logistics	Free-Lance
2005/2011	Logistics & Supply Chain Director	MSF – Brussels
2003/2005	Head of Logistics Desk – Great Lake region	MSF – Brussels
2002/2003	Health Emergency Coordinator – Emergency Division	MSF – Field
1999/2003	Country Director and Project Manager	MSF – Field
1995/1999	Project Manager for Central and Eastern Europe region	Eureka – Field
1994/1995	Finance Officer for the European Commission (DGX)	EU – Brussels
1992/1994	Financial Product Sales Officer	BP - France

Other Key Positions

2005/2011	Administrator – Pharmaceutical Supply Centre	MSF Supply – Brussels
2005/2009	Security Focal Point	MSF – Brussels
2007/2010	Member of the Mental Health Support Unit	MSF – Brussels
2005/2011	Member of GAREC Commission	MSF – Brussels
2005/2011	Head of ICT Steering Committee	MSF International Office

Operating Contexts

ARMED CONFLICT & OTHER SITUATION OF VIOLENCE

- Angolan civil war – 1999/2000
- Civil War, Sierra Leone - 2001
- Ogaden conflict, Ethiopia - 2002
- 1st Ivorian Insurgency – 2002
- 2nd civil war, Liberia – 2003
- 2nd US / Iraq conflict – 2003
- Ituri conflict, DRC – 2005
- 1st civil war – 2006
- Israel/Lebanon war – 2006
- Ethnical violence, S. Sudan – 2007
- Somali war, 2008
- Naxalite insurgency, India – 2008
- Israel/Gaza war, OPT – 2009
- Kashmir Conflict, Pakistan - 2009
- US coalition/ Afghanistan -2010
- Blue Nil conflict – Sudan – 2011
- Syrian conflict – 2013/2016
- Conflict, Sahel – 2017/2020

OUTBREAKS, PANDEMICS & NATURAL DISASTERS

- Food Crisis, Somalia – 2002
- Meningitis outbreak, Ethiopia - 02
- Tsunami, Indonesia - 2004
- Earthquake, Kashmir – 2005
- Nargis Cyclone, Myanmar – 2008
- Cholera outbreak, Haiti – 2010/11
- Ebola outbreak, WA – 2014/2015
- Covid-19, West Africa – 2020
- Covid-19, Brussels Region - 2022

MASS DISPLACEMENT OF POPULATION

- IDPs camps, Angola – 2000
- SL refugee camps, Guinea - 2001
- CAR refugee camps, Chad - 2003
- IDPs camps, South Sudan – 2011
- Migrants, Mediter. Sea – 2014/15
- Ukraine refugees, Belgium - 2022

Personal Contribution



ASSOCIATIVE COMMITMENT

- | | | |
|--------------------------------------|-----------------|------------|
| • ORSO, Risk piloting Association | Vice-President | Since 2018 |
| • Médecins Sans Frontières, OCParis | Board membre | 2008/09 |
| • Humanitarian Logistics Association | Founding member | since 2006 |



PUBLICATIONS

- | | |
|---|----------|
| • <i>Emergency Health Related Risk Strategic Piloting</i> | On-going |
| • <i>Managing humanitarian Supply chain strategies</i> | 2013 |
| • <i>The World of the Humanitarian Logistician</i> | 2012 |
| • <i>MSF Logistics Field Manual</i> | 2011 |



EDUCATION, RESEARCH & LECTURES

- | | |
|--|-----------|
| • Help Logistics – Trainer, Outbreaks & Pandemics Response | 2020/2021 |
| • INSEAD humanitarian Research Group - Advisor | 2014 |
| • National Science Foundation – Washington, Lecturer | 2014 |
| • Bioforce Institute – Trainer, Health Supply Chain | 2011/2012 |

Practical Information

⇒ **MOBILITY** • Worldwide

⇒ **LANGUAGES**

• French	●●●●●●●●
• English	●●●●●●●●
• Portuguese	●●●●●●●●

⇒ **IS TOOLS**

- | | |
|--|---------------------|
| • Oracle Based ERP – Logistics module | Nodhos – JD Edwards |
| • Open-Source based ERP – Finance and logistics module | Unifield |
| • On/Off Line Publication System – Client Portal | |

Useful Links

LinkedIn <https://www.linkedin.com/in/pdesbureau>



Personal Blog: [Emergency Humanitarian Logistics-EHL - Blog For Log](#)

Learning Experience

AFTER ACTION REVIEW

CERTIFICATION

2 days, Self-Learning Session
WHO – Brussels 2021

MENTORING CERTIFICATION

3 days, Workshop Session
MSF – Abidjan 2020

ADVANCED RISK MGT COURSE (ARMC)

2 weeks, Workshop Session
MSF – Brussels 2016

1st AID CERTIFICATE

5 days, Workshop Session
Red Cross – Brussels 2012

NEGOTIATION & COMMUNICATION

2 months, Coaching Sessions
Consultant – Brussels 2010

LEADERSHIP

2 days, Training Session
Consultant – Helsinki 2009

MENTAL HEALTH SUPPORT

5 days, Workshop Sessions
Consultant – Brussels 2007

TECHNICAL LOGISTICS COURSE (TLC)

2 weeks, Training Sessions
MSF – Apeldorn 2001

NEURO-LINGUISTIC PROGRAMMING

240 hrs, Sales Management
Cortex recruitment – Aix 1994

BACHELOR OF ART (BA)

7 months, Business Management
Winthrop College – USA 1989/90

Awards

Highest Distinction - 2012

VAE Master
Bioforce Institute

1st Prize

Brevet d'Alpinisme Militaire (BAM)